Kensington®

K38230/K38231 Firmware Upgrade

Please upgrade your firmware if you are experiencing issues with the dock.

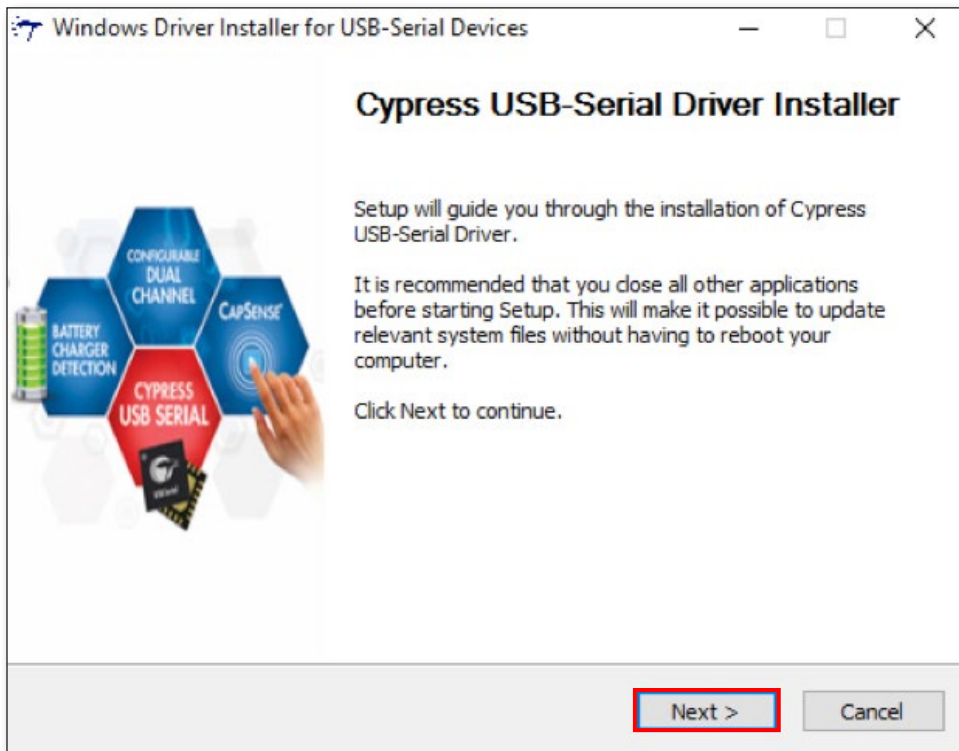If your dock is working as expected, you do not need to upgrade the firmware.

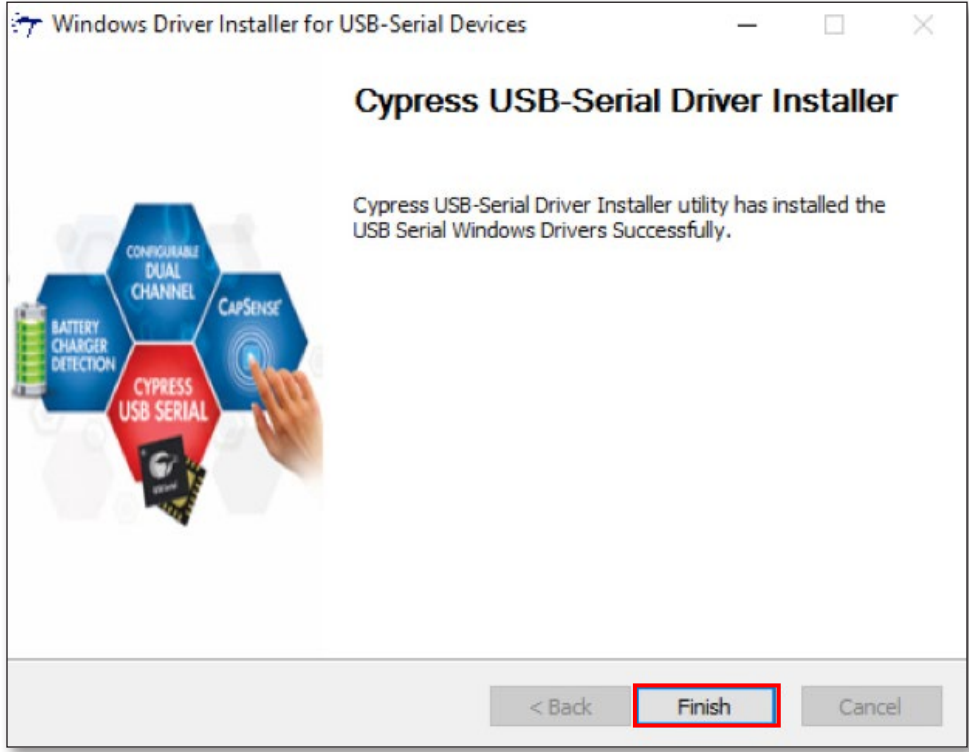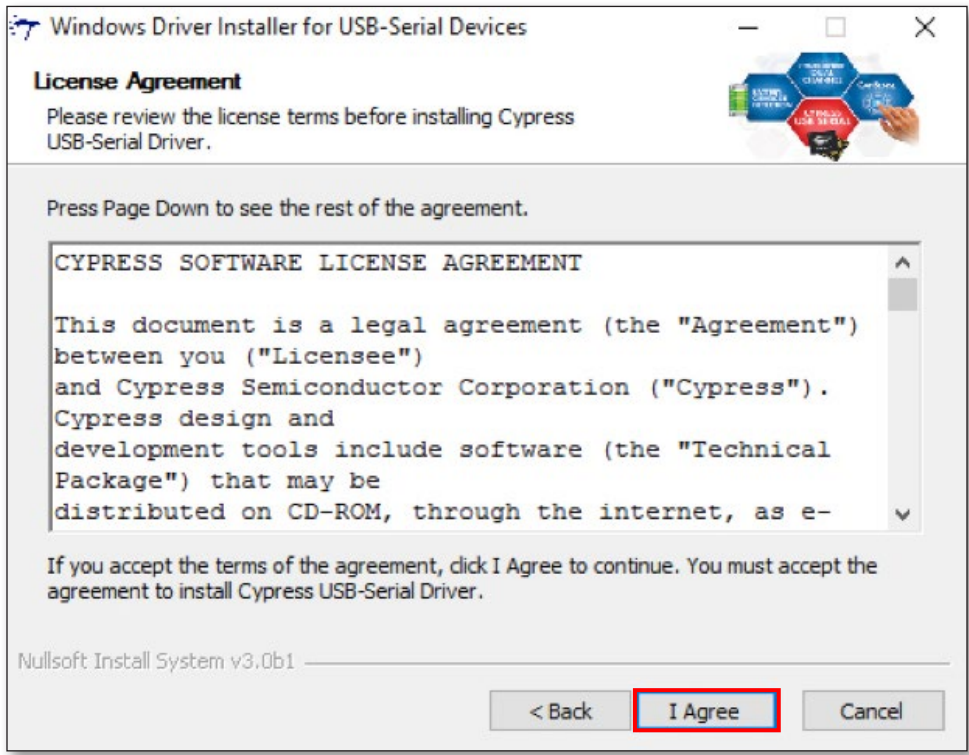**Step 1: Download the USB-C Dock FW Upgrade file from www.software.kensington.com**

Step 2: Unzip the file and install "CypressDriver" first.

Name	Date modified	Type	Size
CypressDriver	7/15/2016 2:13 PM	File folder	
Setup	7/15/2016 2:13 PM	File folder	
USB-C Dock FW Upgrade Tool	7/14/2016 6:15 PM	Application	3,382 KB

Step 3: Click "CypressDriverInstaller" then click "Run anyway".

Name	Date modified	Type	Size
CypressDriverInstaller	2/4/2016 11:10 PM	Application	21,212 KB

Windows Driver Installer for USB-Serial Devices — □ ✕

Cypress USB-Serial Driver Installer

Setup will guide you through the installation of Cypress USB-Serial Driver.

It is recommended that you close all other applications before starting Setup. This will make it possible to update relevant system files without having to reboot your computer.

Click Next to continue.

CONFIGURABLE DUAL CHANNEL CapSense
BATTERY CHARGER DETECTION
CYPRESS USB SERIAL

Next > | Cancel

Windows Driver Installer for USB-Serial Devices

License Agreement

Please review the license terms before installing Cypress USB-Serial Driver.

Press Page Down to see the rest of the agreement.

CYPRESS SOFTWARE LICENSE AGREEMENT

This document is a legal agreement (the "Agreement") between you ("Licensee") and Cypress Semiconductor Corporation ("Cypress"). Cypress design and development tools include software (the "Technical Package") that may be distributed on CD-ROM, through the internet, as e-

If you accept the terms of the agreement, click I Agree to continue. You must accept the agreement to install Cypress USB-Serial Driver.

Nullsoft Install System v3.0b1

< Back   I Agree   Cancel

Windows Driver Installer for USB-Serial Devices

Cypress USB-Serial Driver Installer

Cypress USB-Serial Driver Installer utility has installed the USB Serial Windows Drivers Successfully.

< Back   Finish   Cancel

Step 4: Double-click "USB-C Dock FW Upgrade Tool".

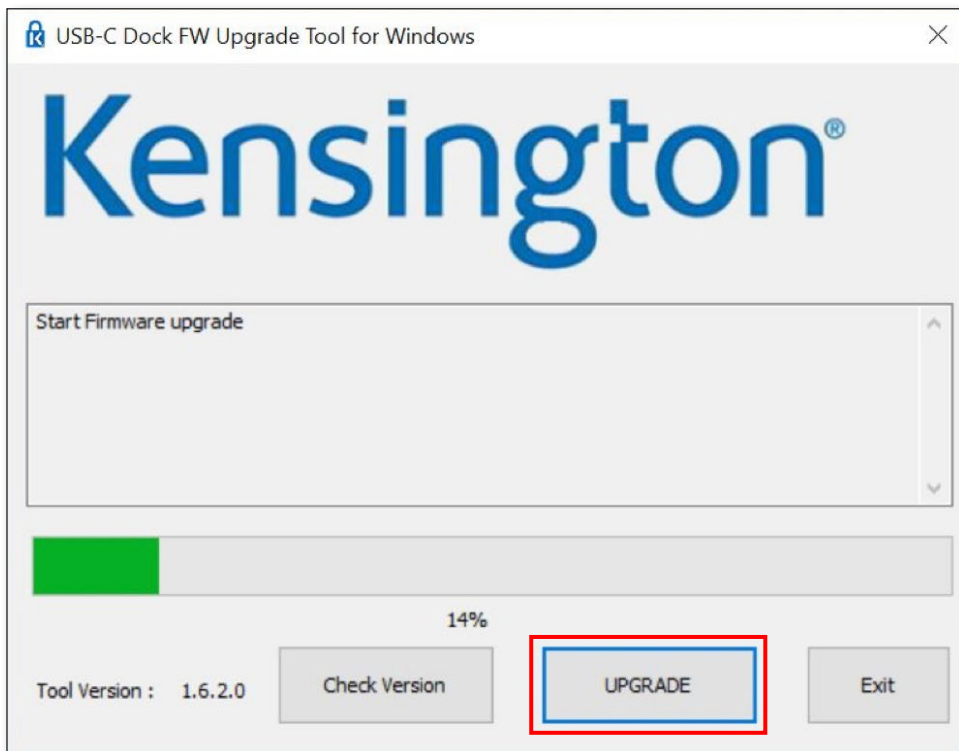| Name	Date modified	Type	Size
CypressDriver	7/18/2016 1:11 PM	File folder	
Setup	7/18/2016 1:11 PM	File folder	
McdpAuxISPTool	7/18/2016 1:19 PM	Text Document	1 KB
USB-C Dock FW Upgrade Tool	7/18/2016 1:19 PM	Application	3,382 KB

2

Step 5: If you are experiencing issues and plan to upgrade the firmware on your dock, please click "Confirm". If your docking station is working as expected, please click "Exit".

Please note to only upgrade your FW if you see issues on using the dock.

If your docking station is working as expected, you do not need to upgrade to the newer firmware

Confirm   Exit
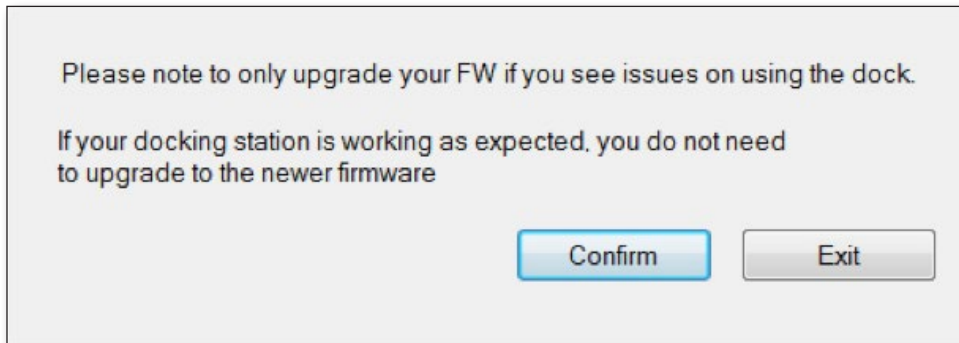
Step 6: Please connect a HDMI monitor to your docking station, then click "OK".

Please connect HDMI monitor

Do NOT power down your system during updating system

Do NOT unplug device during updating system

OK

Step 7: Click the "Upgrade" button and the firmware will start the upgrade process.

USB-C Dock FW Upgrade Tool for Windows   ✕

Kensington®

Start Firmware upgrade

14%

Tool Version : 1.6.2.0   Check Version   UPGRADE   Exit

Step 8: After the upgrade is finished, please unplug and then re-connect the USB-C cable. You can check the firmware version after the upgrade is finished.
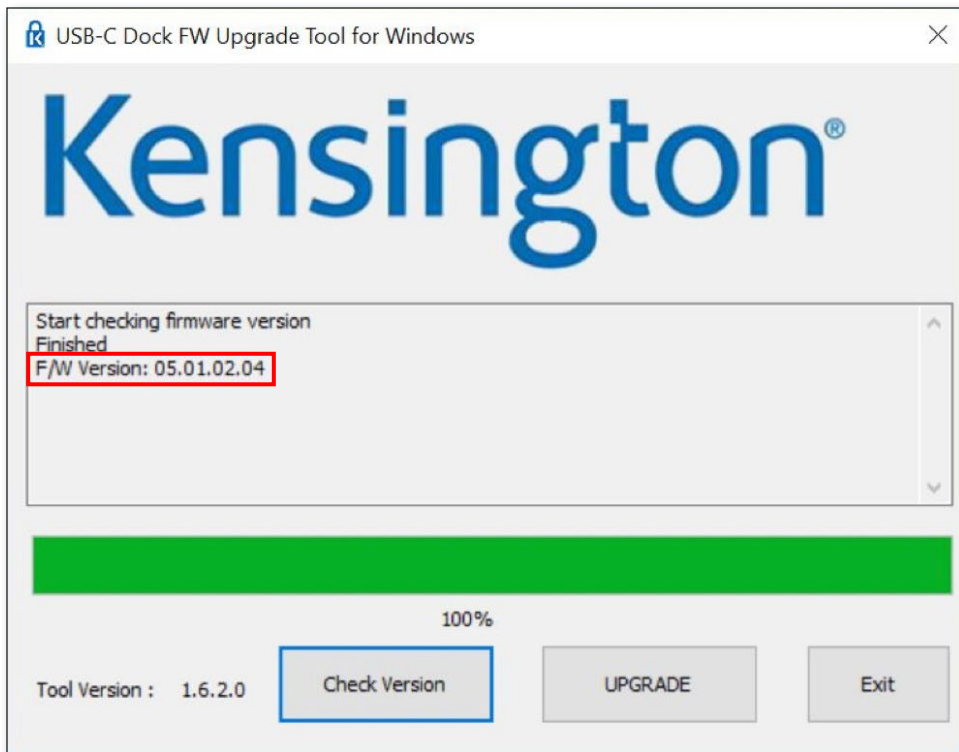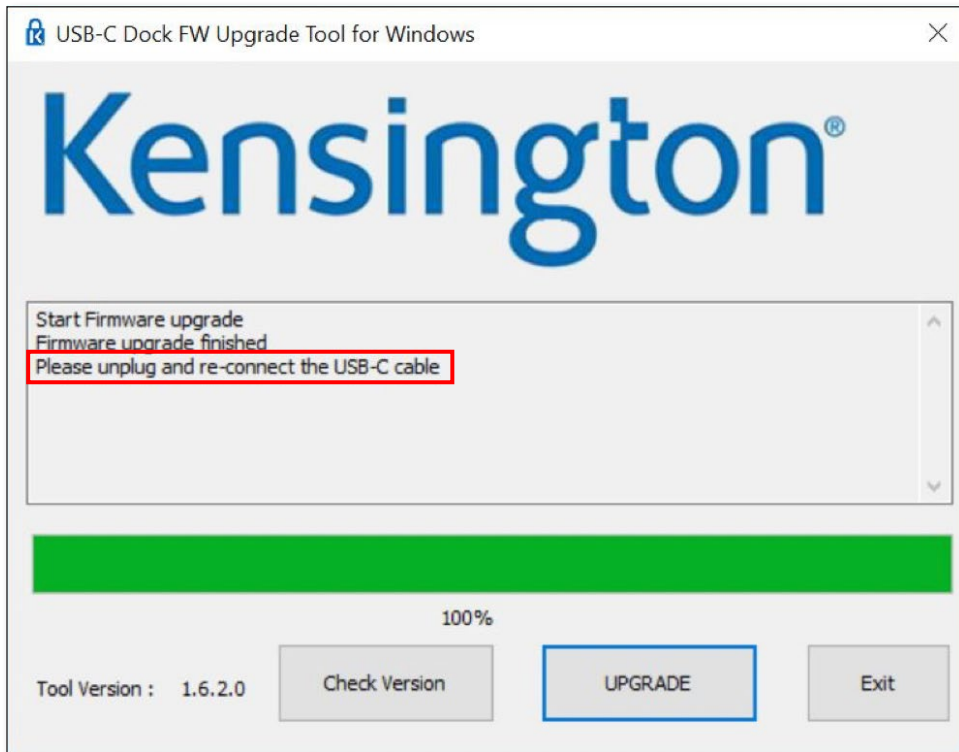
K38230/K38231 Mise à jour du firmware

Veuillez mettre à niveau le firmware si vous rencontrez des problèmes avec la station d'accueil.

Si la station d'accueil fonctionne normalement, il n'est pas nécessaire de mettre à niveau le firmware.
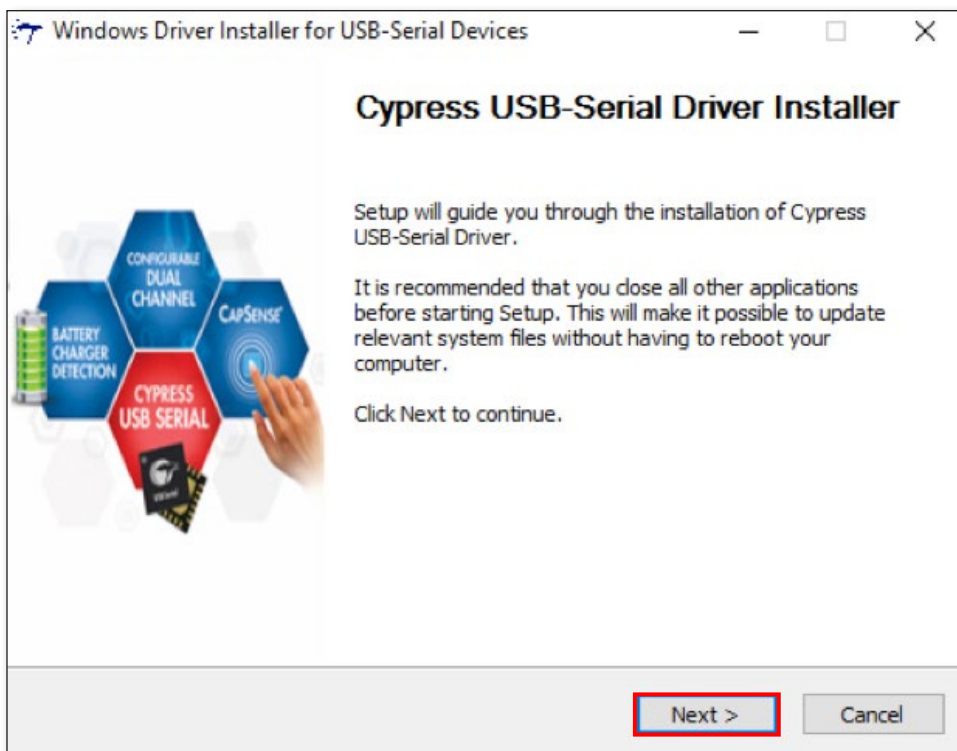
Étape 1 : Téléchargez la mise à jour du firmware de la station d'accueil USB-C à partir du site www.software.kensington.com

Étape 2 : Décompressez le fichier et installez d'abord « CypressDriver ».

Name	Date modified	Type	Size
CypressDriver	7/15/2016 2:13 PM	File folder	
Setup	7/15/2016 2:13 PM	File folder	
USB-C Dock FW Upgrade Tool	7/14/2016 6:15 PM	Application	3,382 KB

Étape 3 : Cliquez sur « CypressDriverInstaller », puis sur « Exécuter quand même ».

Name	Date modified	Type	Size
CypressDriverInstaller	2/4/2016 11:10 PM	Application	21,212 KB

Windows Driver Installer for USB-Serial Devices — □ ✕

Cypress USB-Serial Driver Installer

CONFIGURABLE DUAL CHANNEL
CAPSENSE
BATTERY CHARGER DETECTION
CYPRESS USB SERIAL

Setup will guide you through the installation of Cypress USB-Serial Driver.

It is recommended that you close all other applications before starting Setup. This will make it possible to update relevant system files without having to reboot your computer.

Click Next to continue.

Next >   Cancel

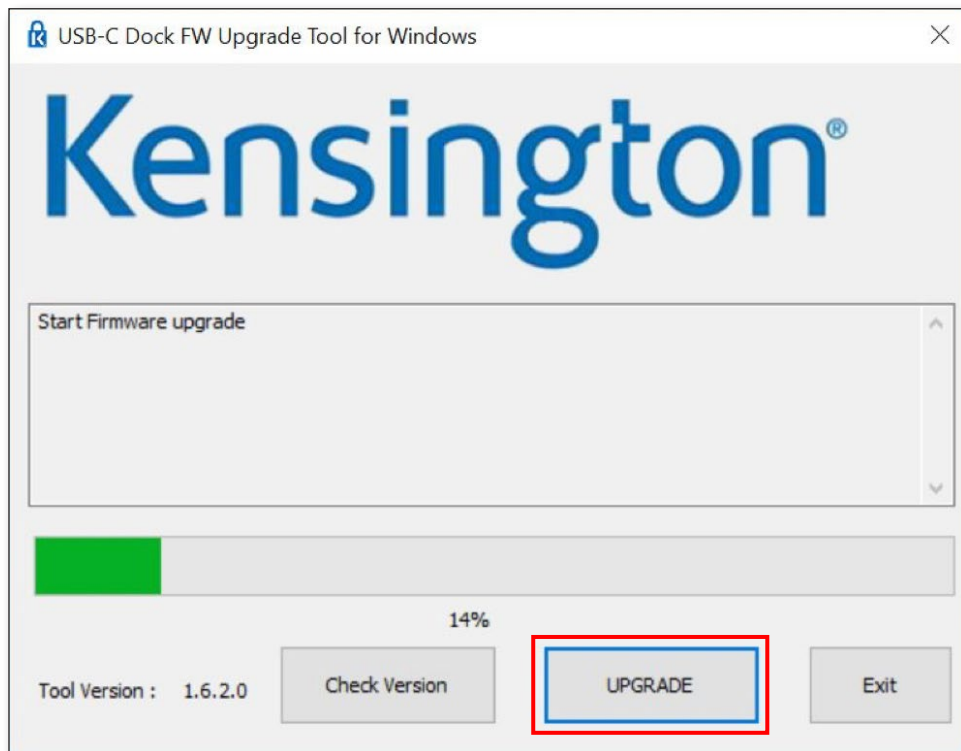**Étape 4 : Double-cliquez sur "USB-Dock C FW Upgrade Tool".**

Étape 5 : Si vous rencontrez des problèmes et que vous souhaitez mettre à niveau le firmware de votre station d'accueil, cliquez sur « Confirm » (Confirmer). Si la station d'accueil fonctionne normalement, cliquez sur « Exit » (Quitter).

Please note to only upgrade your FW if you see issues on using the dock.

If your docking station is working as expected, you do not need to upgrade to the newer firmware

| Confirm | Exit |
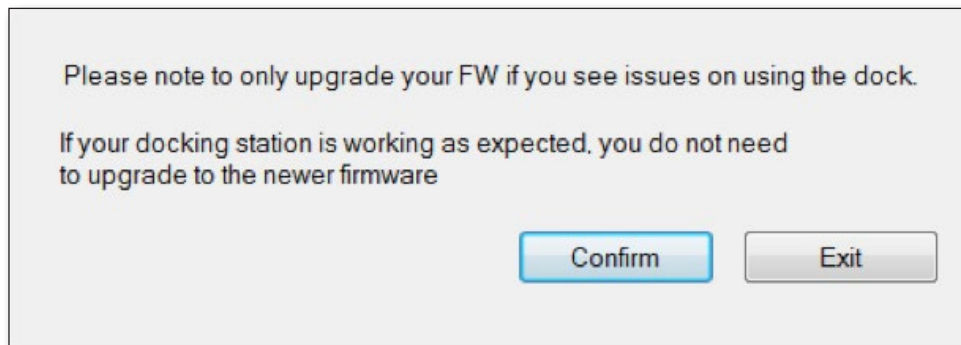
Étape 6 : Connectez un écran HDMI à votre station d'accueil, puis cliquez sur « OK ».

Please connect HDMI monitor

Do NOT power down your system during updating system

Do NOT unplug device during updating system

OK
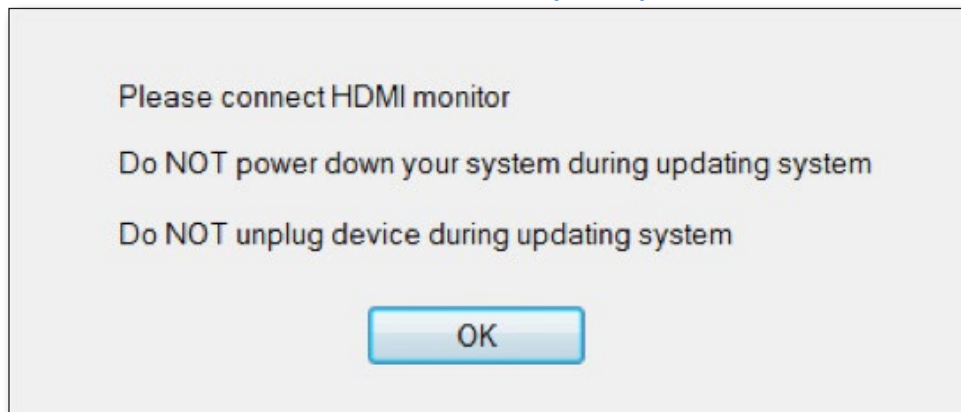
Étape 7 : Cliquez sur le bouton « Mettre à niveau » et le firmware commencera la mise à jour.

USB-C Dock FW Upgrade Tool for Windows   ✕

Kensington®

Start Firmware upgrade

14%

Tool Version :   1.6.2.0   Check Version   UPGRADE   Exit

Étape 8 : Une fois la mise à niveau terminée, débranchez et rebranchez le câble USB-C. Vous pouvez vérifier la version du firmware une fois la mise à niveau terminée.
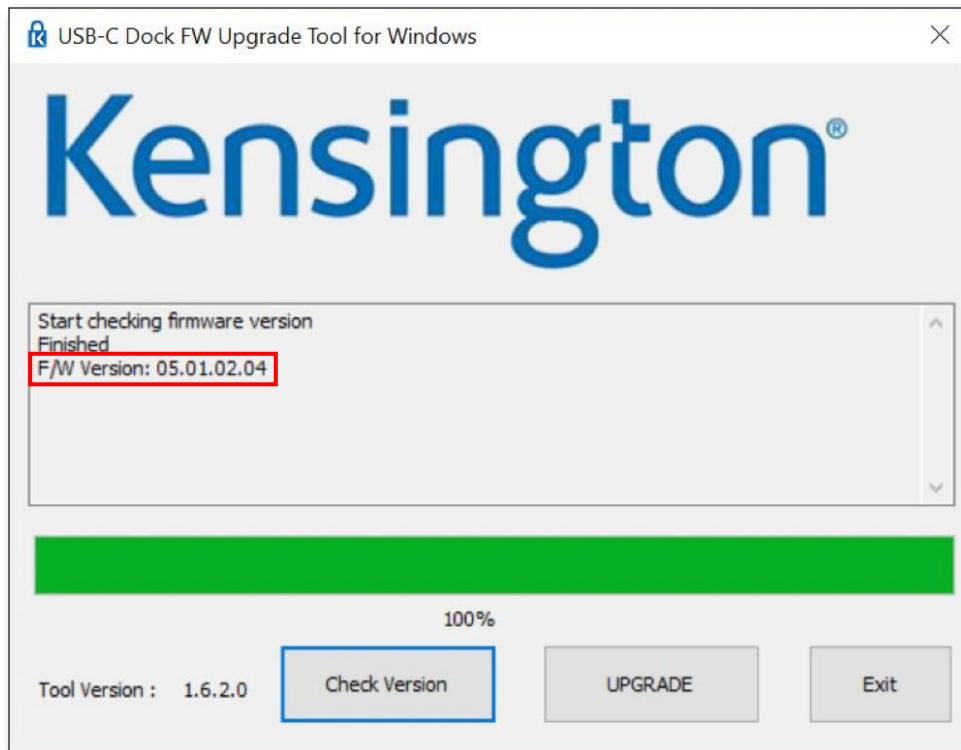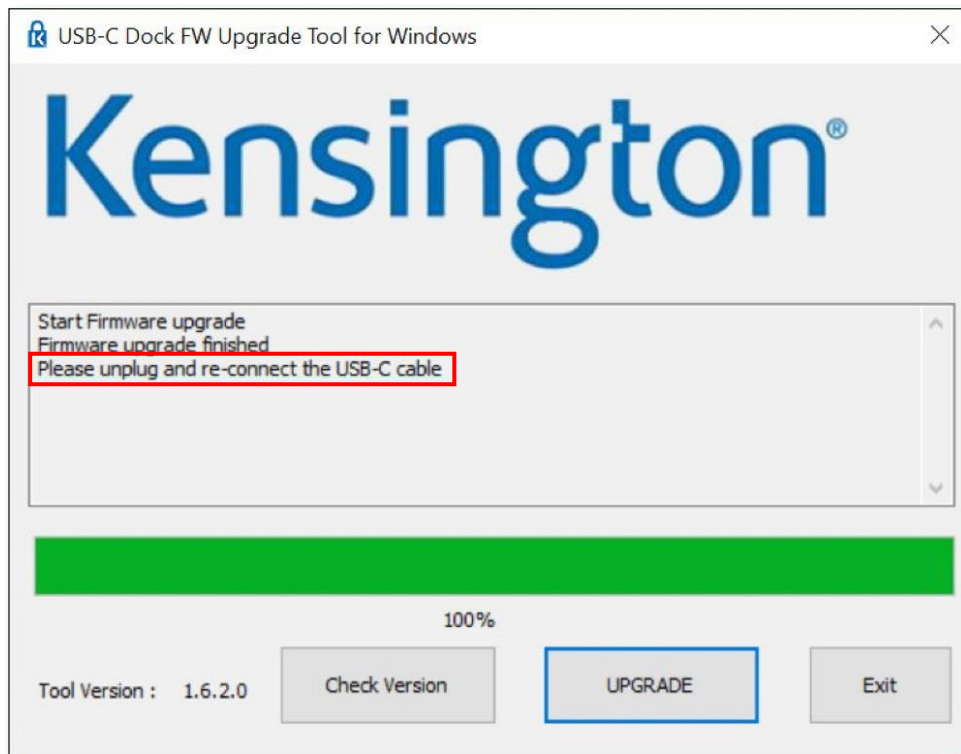
K38230/K38231 Firmware-Upgrade

Führen Sie bitte ein Firmware-Upgrade durch, falls Probleme mit der Dockingstation auftreten. Funktioniert die Dockingstation wie erwartet, ist kein Firmware-Upgrade erforderlich.

Schritt 1: Laden Sie die Datei mit dem Firmware-Upgrade für die USB-C-Dockingstation von www.software.kensington.com herunter.
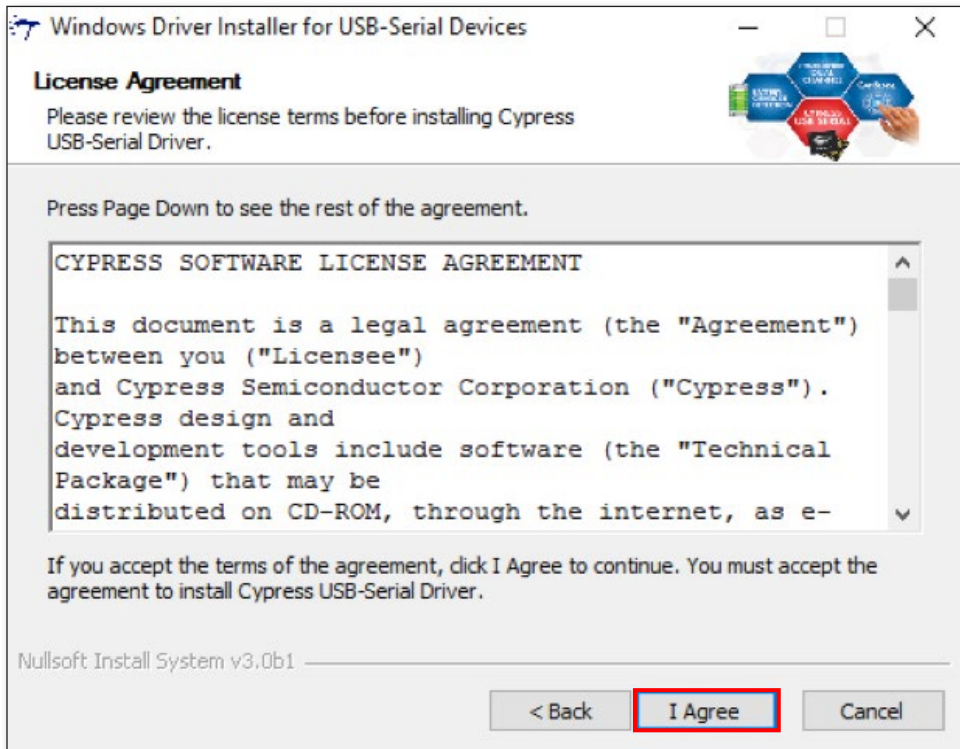
Schritt 2: Entpacken Sie die Datei und installieren Sie zuerst "CypressDriver".

Name	Date modified	Type	Size
CypressDriver	7/15/2016 2:13 PM	File folder	
Setup	7/15/2016 2:13 PM	File folder	
USB-C Dock FW Upgrade Tool	7/14/2016 6:15 PM	Application	3,382 KB

Schritt 3: Klicken Sie auf "CypressDriverInstaller" und wählen Sie dann "Run Anyway" aus.

Name	Date modified	Type	Size
CypressDriverInstaller	2/4/2016 11:10 PM	Application	21,212 KB

Windows Driver Installer for USB-Serial Devices

Cypress USB-Serial Driver Installer

Setup will guide you through the installation of Cypress USB-Serial Driver.

It is recommended that you close all other applications before starting Setup. This will make it possible to update relevant system files without having to reboot your computer.

Click Next to continue.

Next >   Cancel

Schritt 4: Doppelklicken Sie auf "USB-C Dock FW Upgrade Tool".

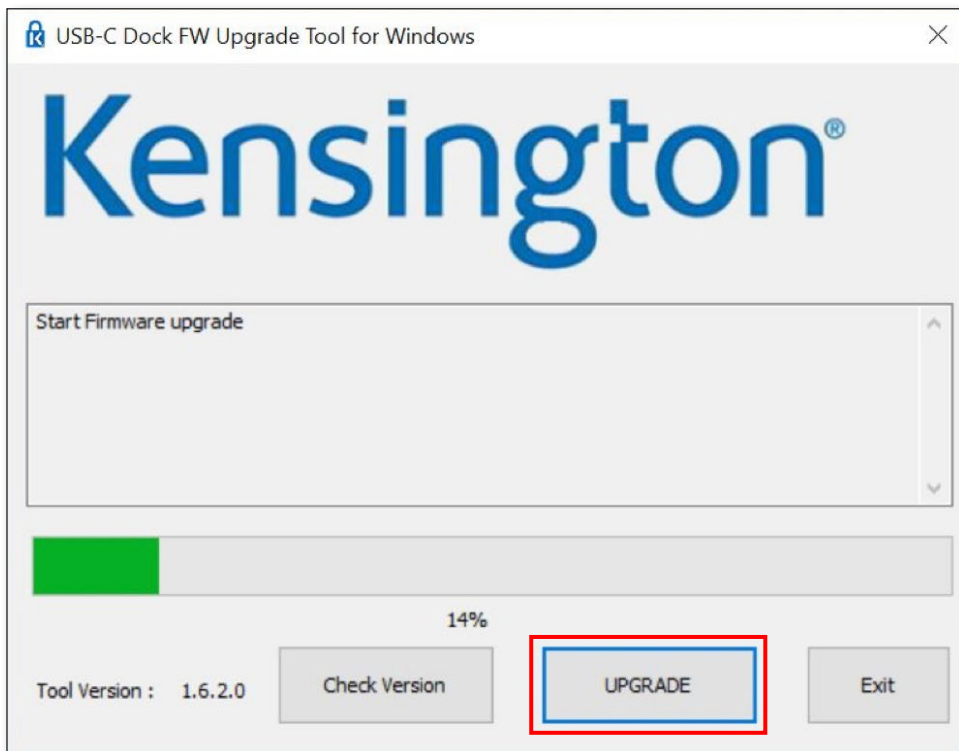| Name	Date modified	Type	Size
CypressDriver	7/18/2016 1:11 PM	File folder	
Setup	7/18/2016 1:11 PM	File folder	
McdpAuxISPTool	7/18/2016 1:19 PM	Text Document	1 KB
USB-C Dock FW Upgrade Tool	7/18/2016 1:19 PM	Application	3,382 KB

Schritt 5: Wenn Probleme aufgetreten sind und Sie die Firmware der Dockingstation aktualisieren möchten, klicken Sie auf "Bestätigen". Funktioniert die Dockingstation wie erwartet, klicken Sie auf "Beenden".

Please note to only upgrade your FW if you see issues on using the dock.

If your docking station is working as expected, you do not need
to upgrade to the newer firmware

Confirm   Exit
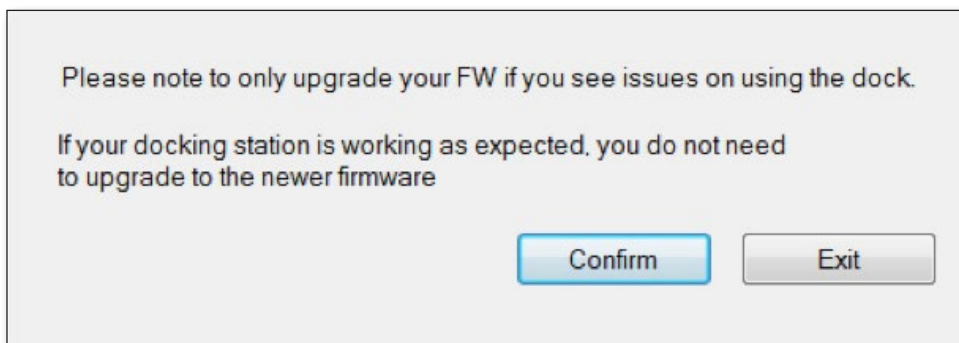
Schritt 6: Verbinden Sie einen HDMI-Monitor mit Ihrer Dockingstation und klicken Sie auf "OK".

Please connect HDMI monitor

Do NOT power down your system during updating system

Do NOT unplug device during updating system

OK

Schritt 7: Klicken Sie auf die Schaltfläche "Upgrade". Die Firmware startet dann den Upgrade-Vorgang.

USB-C Dock FW Upgrade Tool for Windows

Kensington®

Start Firmware upgrade

14%

Tool Version : 1.6.2.0   Check Version   UPGRADE   Exit

Schritt 8: Nach Beendigung des Upgrades stecken Sie das USB-C-Kabel aus und wieder ein. Sie können die Firmware-Version nach Abschluss des Upgrades überprüfen.
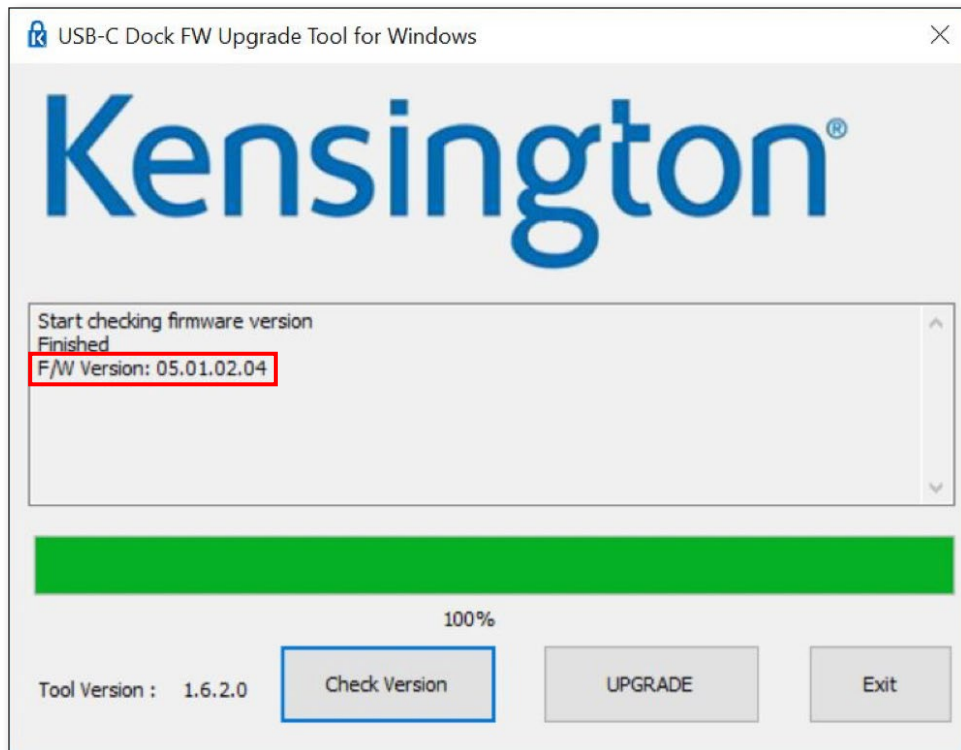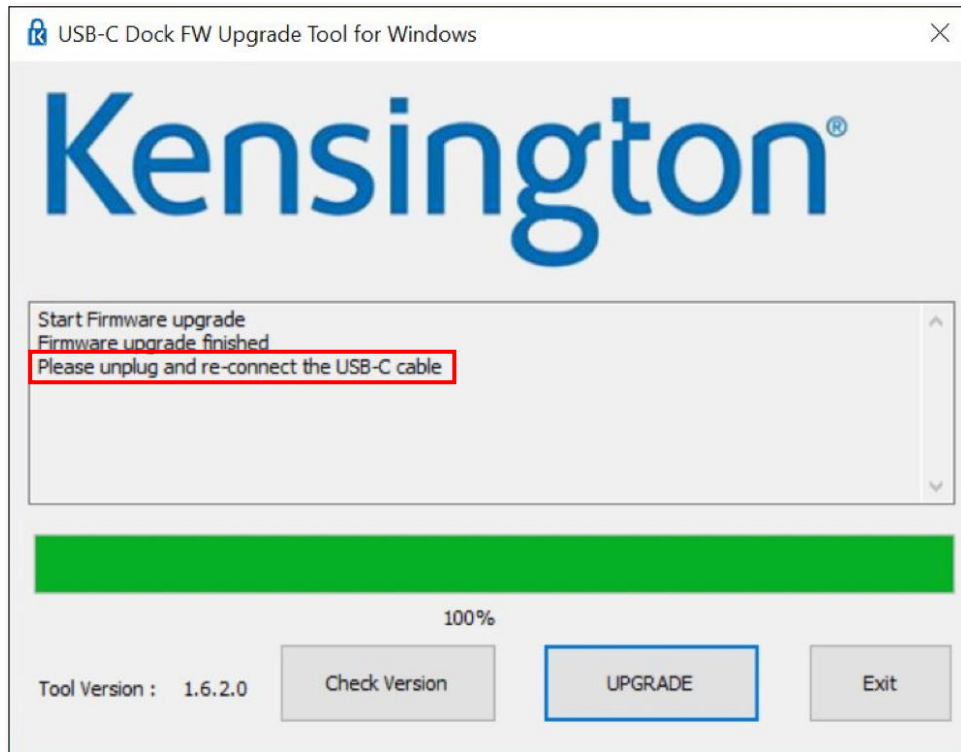
K38230/K38231 Aggiornamento del Firmware

In caso si riscontrino problemi con la docking station, aggiornare il firmware.

Se la docking station funziona correttamente, non è necessario eseguire l'aggiornamento.

Passaggio 1: visitare www.software.kensington.com e scaricare il file per aggiornare il firmware della docking station USB-C.
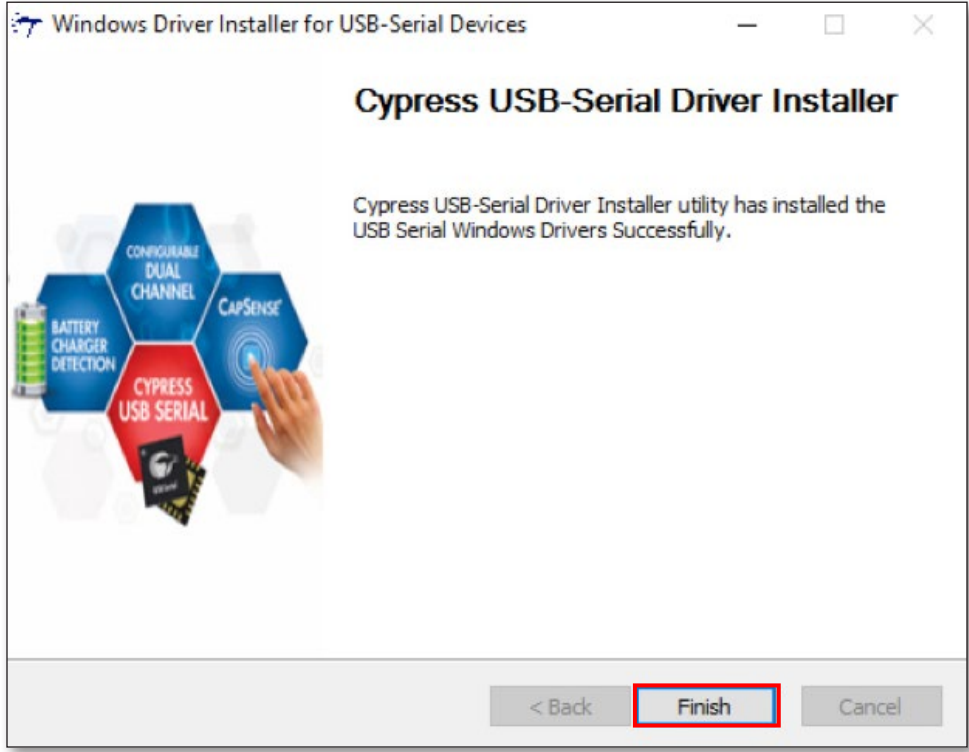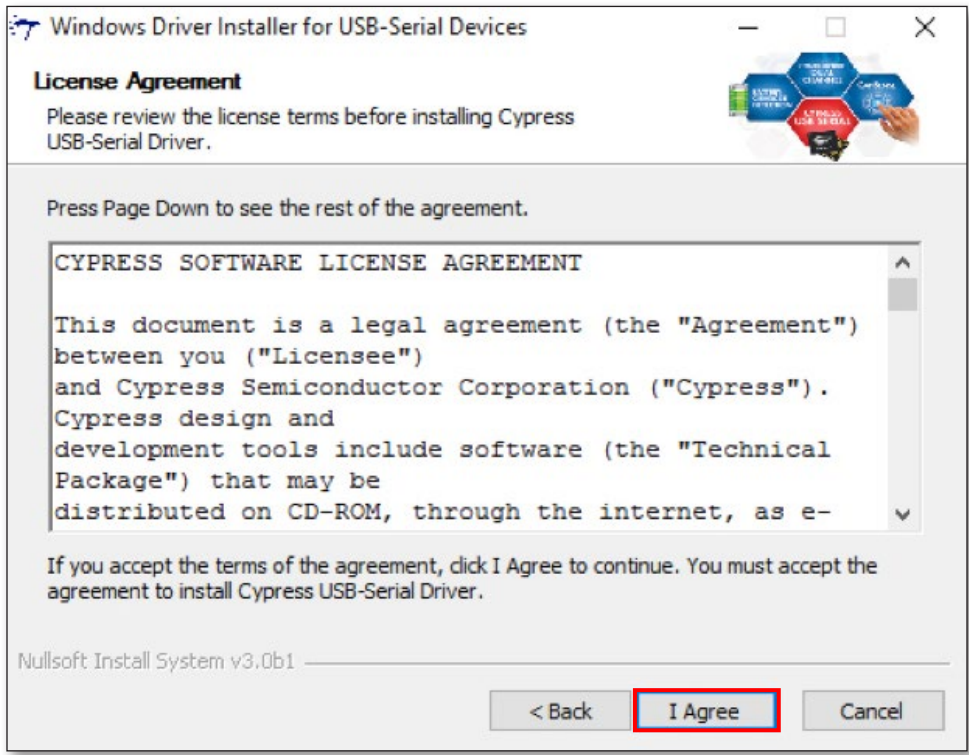
Passaggio 2: decomprimere il file e installare per primo "CypressDriver".

Name	Date modified	Type	Size
CypressDriver	7/15/2016 2:13 PM	File folder	
Setup	7/15/2016 2:13 PM	File folder	
USB-C Dock FW Upgrade Tool	7/14/2016 6:15 PM	Application	3,382 KB

Passaggio 3: fare clic su "CypressDriverInstaller", quindi su "Run anyway" (Esegui comunque).

Name	Date modified	Type	Size
CypressDriverInstaller	2/4/2016 11:10 PM	Application	21,212 KB

Windows Driver Installer for USB-Serial Devices

Cypress USB-Serial Driver Installer

Setup will guide you through the installation of Cypress USB-Serial Driver.

It is recommended that you close all other applications before starting Setup. This will make it possible to update relevant system files without having to reboot your computer.

Click Next to continue.

Next >   Cancel

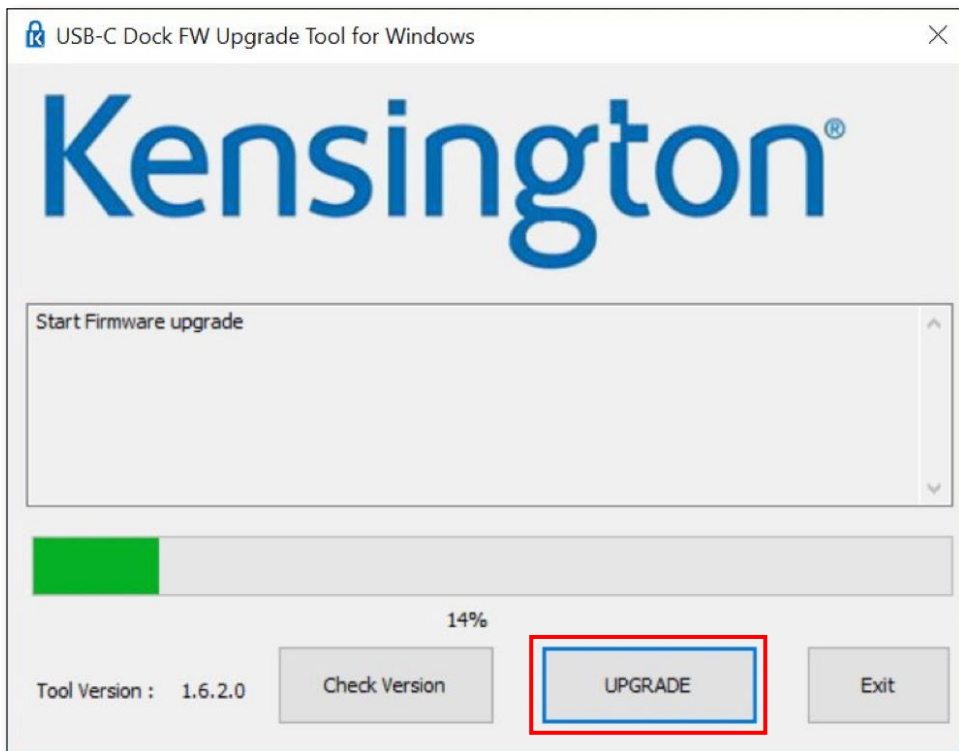**Passaggio 4: Fare doppio clic su "USB-C Dock FW Upgrade Tool".**

Passaggio 5: in caso si riscontrino problemi con la docking station e sia necessario aggiornare il firmware, fare clic su "Confirm" (Conferma). Se la docking station funziona correttamente, fare clic su "Exit" (Esci).

Please note to only upgrade your FW if you see issues on using the dock.

If your docking station is working as expected, you do not need to upgrade to the newer firmware

| Confirm | Exit |
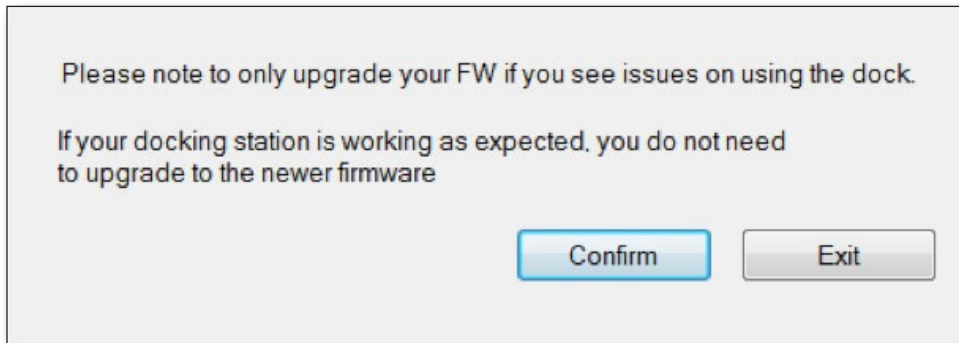
Passaggio 6: collegare un monitor HDMI alla docking station e fare clic su "OK".

Please connect HDMI monitor

Do NOT power down your system during updating system

Do NOT unplug device during updating system

OK

Passaggio 7: fare clic sul pulsante "Update" (Aggiorna) per avviare il processo di aggiornamento del firmware.

USB-C Dock FW Upgrade Tool for Windows   ✕

Kensington®

Start Firmware upgrade

14%

Tool Version : 1.6.2.0   Check Version   UPGRADE   Exit

Passaggio 8: una volta completato l'aggiornamento, scollegare e ricollegare il cavo USB-C. È possibile controllare la versione del firmware una volta completato l'aggiornamento.
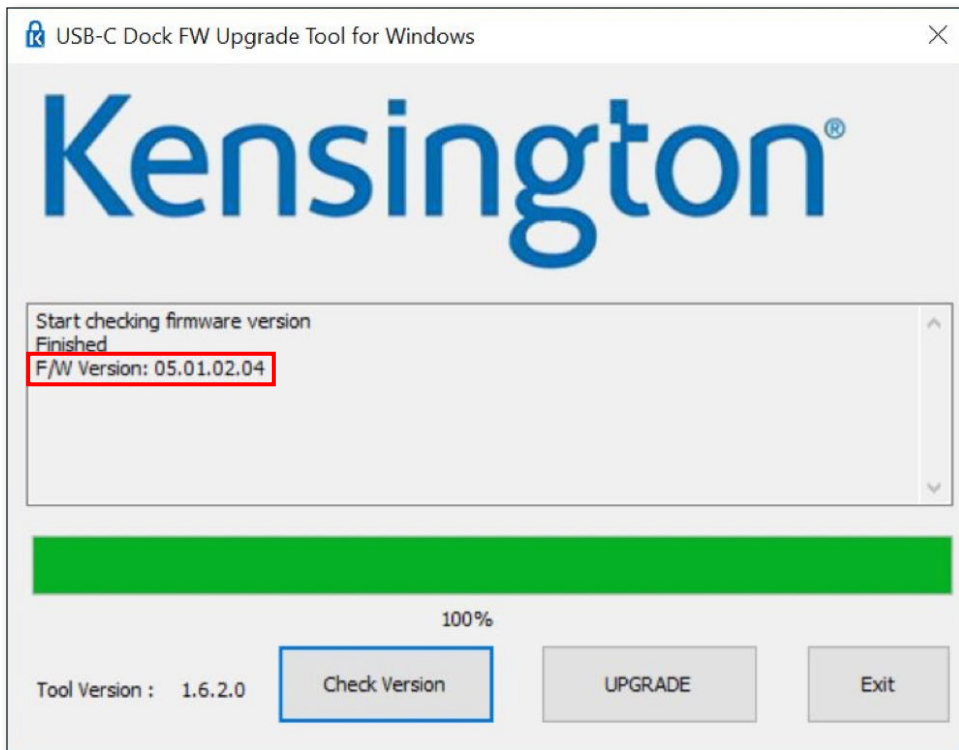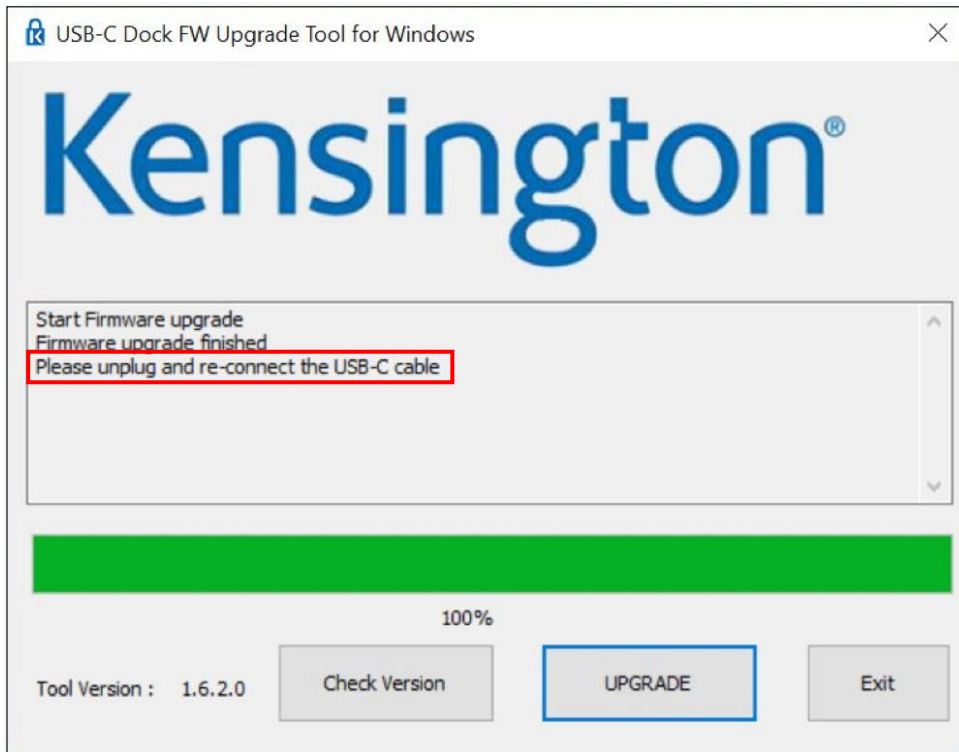
K38230/K38231 Actualización de firmware

Actualice el firmware si está teniendo problemas con el replicador de puertos.

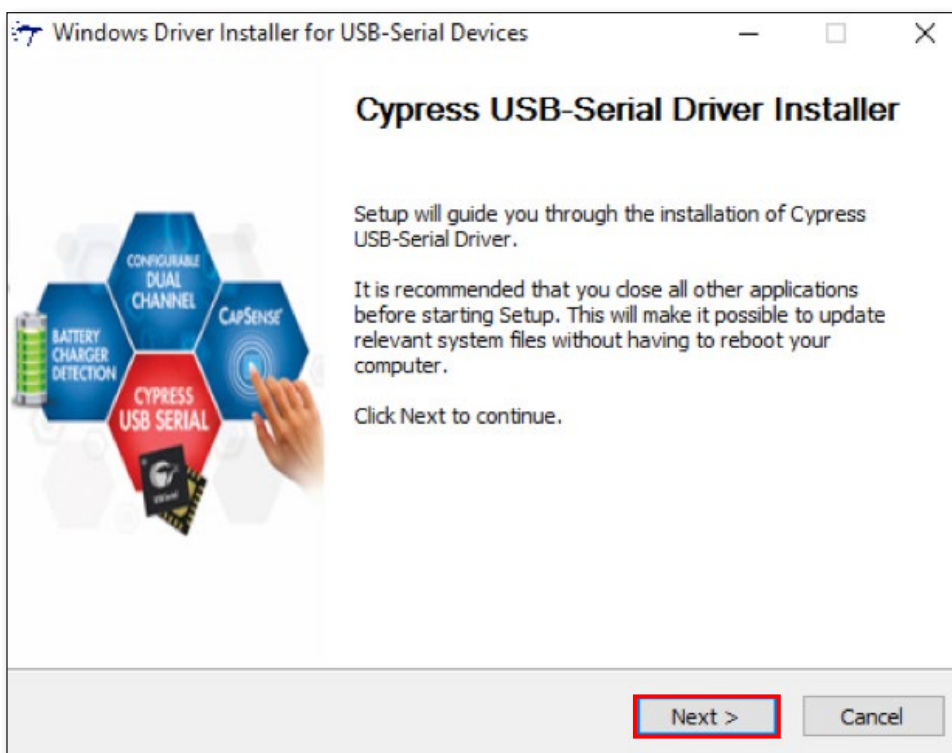Si el replicador de puertos funciona según lo previsto, no es necesario que actualice el firmware.

Paso 1: Descargue el archivo de actualización de FW de replicadores de puertos USB-C desde www.software.kensington.com.
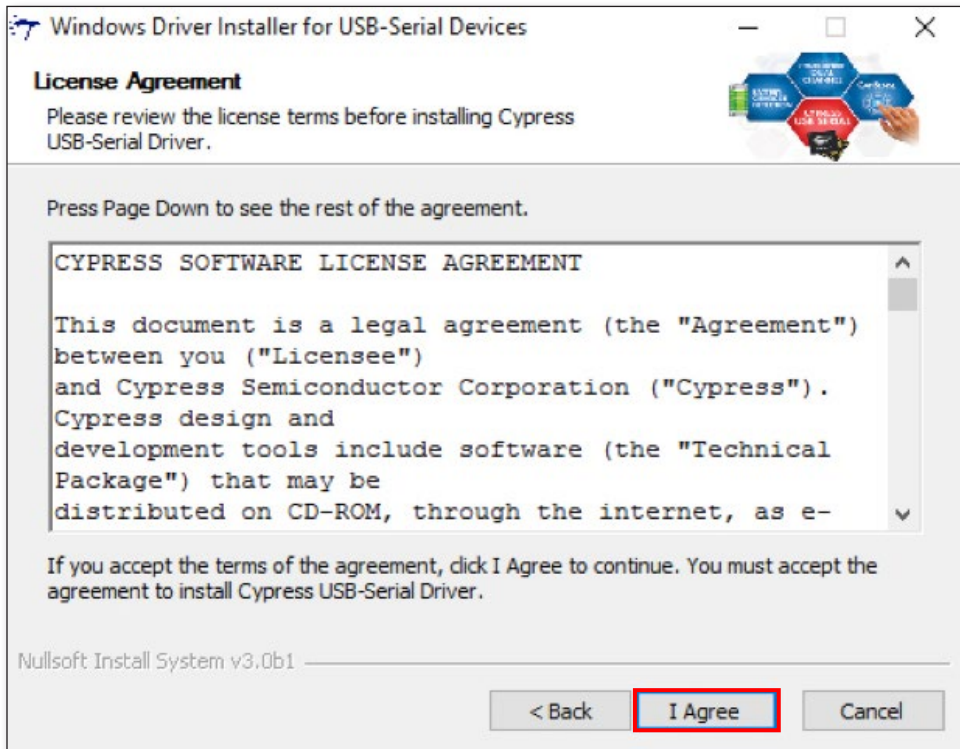
Paso 2: Descomprima el archivo e instale primero "CypressDriver".

Name	Date modified	Type	Size
CypressDriver	7/15/2016 2:13 PM	File folder	
Setup	7/15/2016 2:13 PM	File folder	
USB-C Dock FW Upgrade Tool	7/14/2016 6:15 PM	Application	3,382 KB

Paso 3: Haga clic en "CypressDriverInstaller" y, a continuación, en "Run anyway" (Ejecutar igualmente).

Name	Date modified	Type	Size
CypressDriverInstaller	2/4/2016 11:10 PM	Application	21,212 KB

Windows Driver Installer for USB-Serial Devices — □ ×

Cypress USB-Serial Driver Installer

Setup will guide you through the installation of Cypress USB-Serial Driver.

It is recommended that you close all other applications before starting Setup. This will make it possible to update relevant system files without having to reboot your computer.

Click Next to continue.

Next >   Cancel

Paso 4: Haga doble clic en "USB-C Dock FW Upgrade Tool".

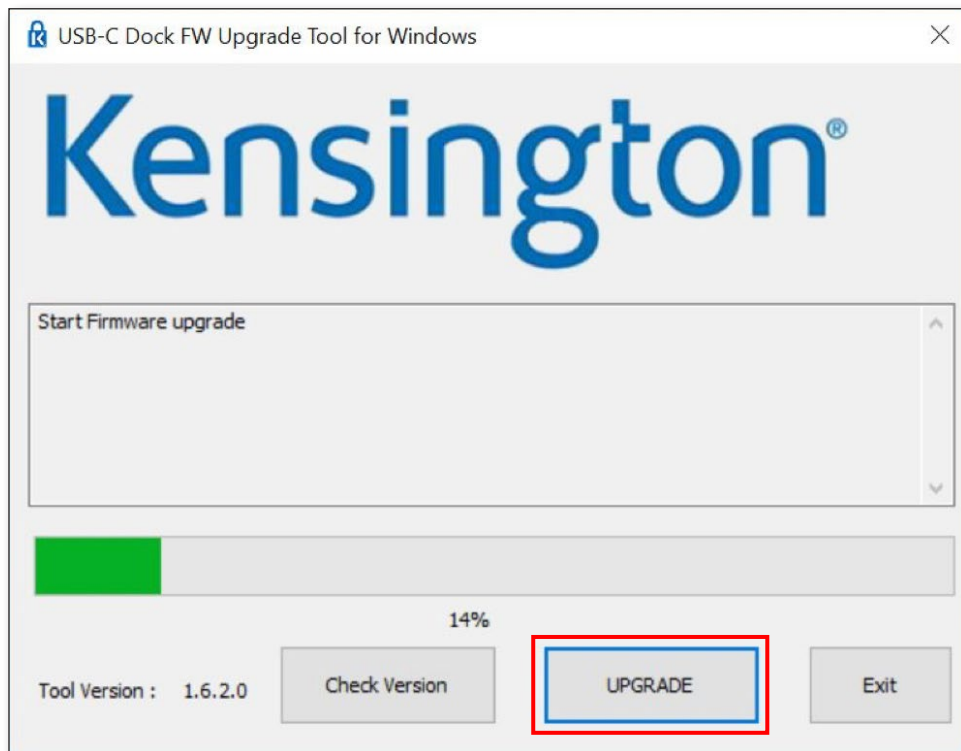| Name	Date modified	Type	Size
CypressDriver	7/18/2016 1:11 PM	File folder	
Setup	7/18/2016 1:11 PM	File folder	
McdpAuxISPTool	7/18/2016 1:19 PM	Text Document	1 KB
USB-C Dock FW Upgrade Tool	7/18/2016 1:19 PM	Application	3,382 KB

Paso 5: Si está teniendo problemas y tiene previsto actualizar el firmware del replicador de puertos, haga clic en "Confirm" (Confirmar). Si el replicador de puertos funciona según lo previsto, haga clic en "Exit" (Salir).

Please note to only upgrade your FW if you see issues on using the dock.

If your docking station is working as expected, you do not need to upgrade to the newer firmware

Confirm   Exit
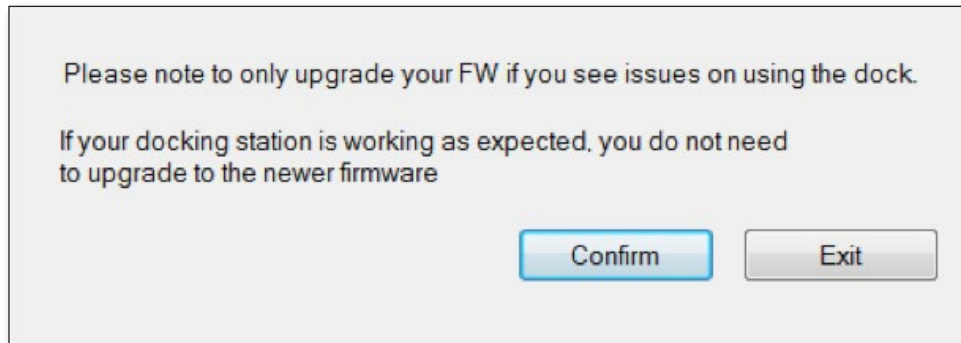
Paso 6: Conecte un monitor HDMI a la estación de replicación y haga clic en Aceptar.

Please connect HDMI monitor

Do NOT power down your system during updating system

Do NOT unplug device during updating system

OK

Paso 7: Haga clic en el botón "Upgrade" (Actualizar); el firmware iniciará el proceso de actualización.

USB-C Dock FW Upgrade Tool for Windows

Kensington®

Start Firmware upgrade

14%

Tool Version :   1.6.2.0   Check Version   UPGRADE   Exit

Paso 8: Una vez finalizada la actualización, desenchufe y vuelva a conectar el cable USB-C. Puede comprobar la versión del firmware una vez finalizada la actualización.
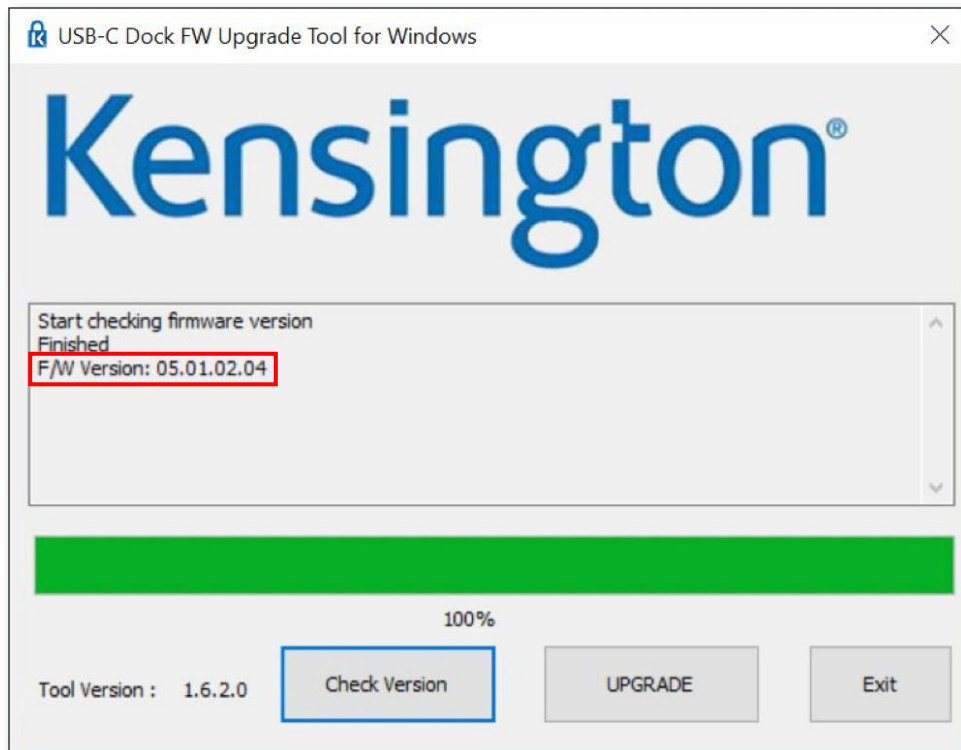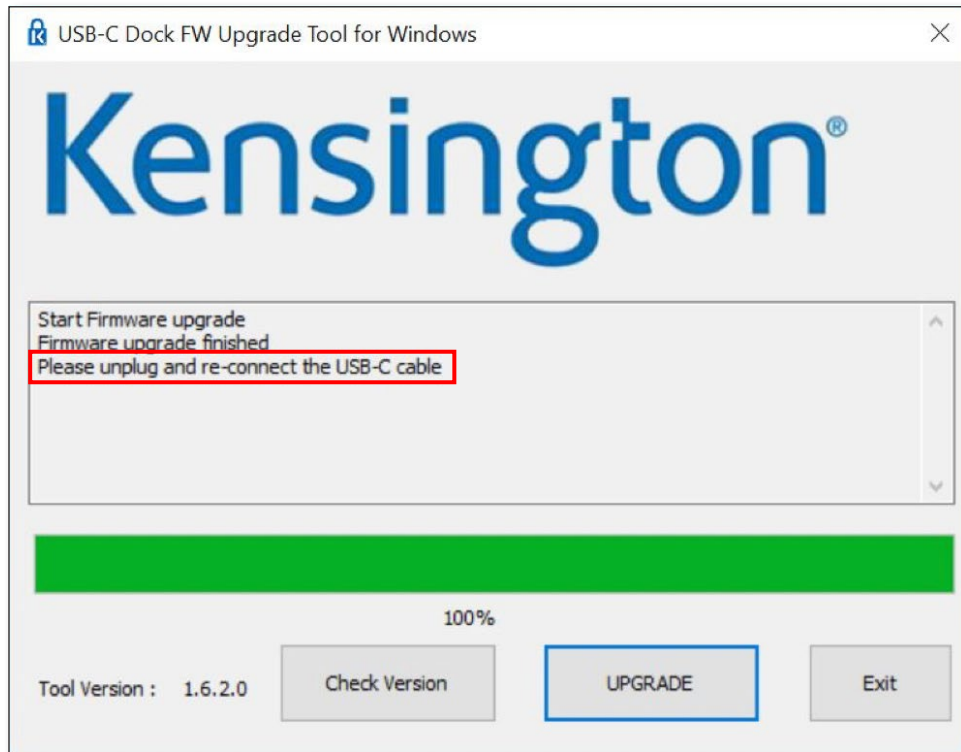
K38230/K38231 Atualização do firmware

Atualize o firmware caso constate problemas com a estação de ancoragem.

Caso a estação de ancoragem esteja a operar normalmente, não é necessário atualizar o firmware.

Passo 1: Transfira o ficheiro de atualização FW da estação de ancoragem do dispositivo USB-C a partir de www.software.kensington.com
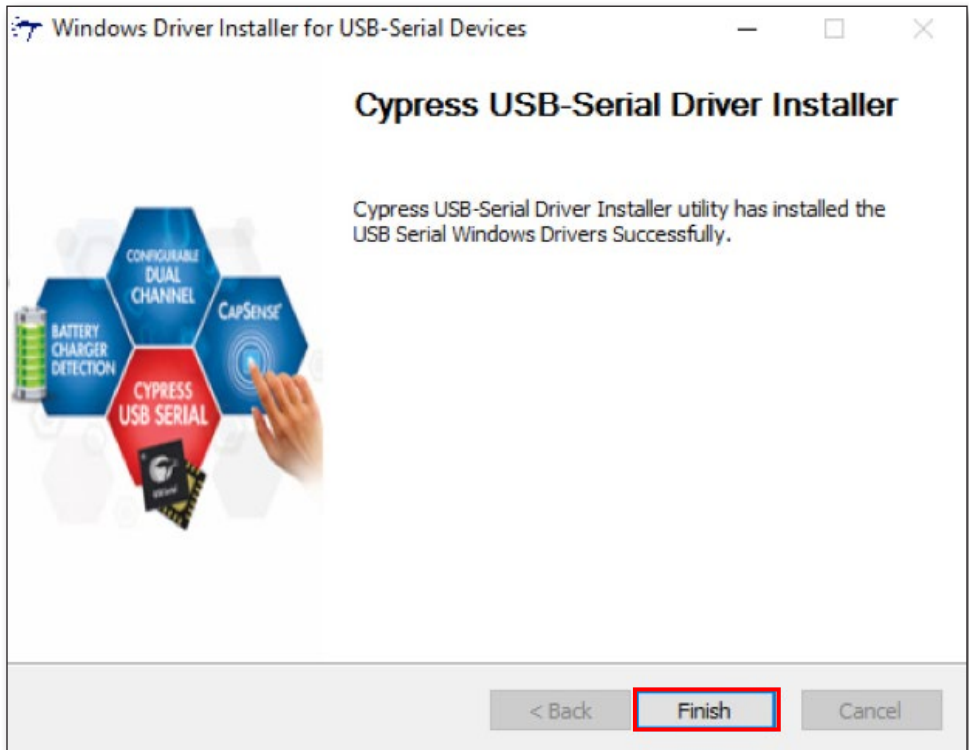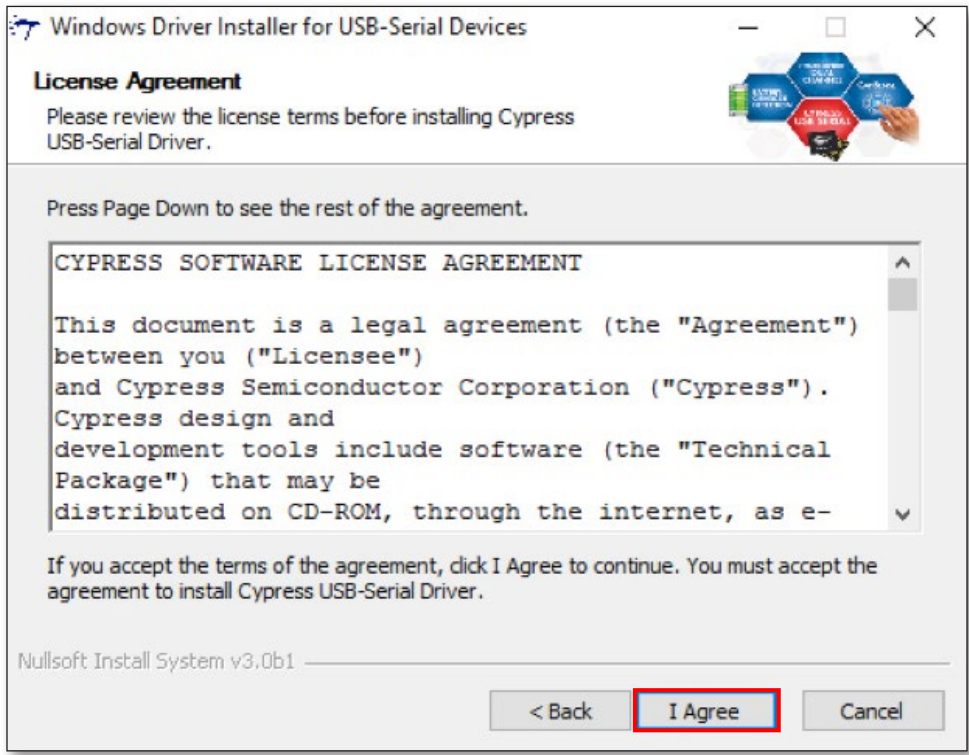
Passo 2: Em primeiro lugar, extraia o ficheiro e instale "CypressDriver".

Name	Date modified	Type	Size
CypressDriver	7/15/2016 2:13 PM	File folder	
Setup	7/15/2016 2:13 PM	File folder	
USB-C Dock FW Upgrade Tool	7/14/2016 6:15 PM	Application	3,382 KB

Passo 3: Clique em "CypressDriverInstaller" e, em seguida, clique em "Executar de qualquer forma".

Name	Date modified	Type	Size
CypressDriverInstaller	2/4/2016 11:10 PM	Application	21,212 KB

Windows Driver Installer for USB-Serial Devices — □ ×

Cypress USB-Serial Driver Installer

Setup will guide you through the installation of Cypress USB-Serial Driver.

It is recommended that you close all other applications before starting Setup. This will make it possible to update relevant system files without having to reboot your computer.

Click Next to continue.

Next >   Cancel

Passo 4: Clique duas vezes em "USB-C Dock FW Upgrade Tool".

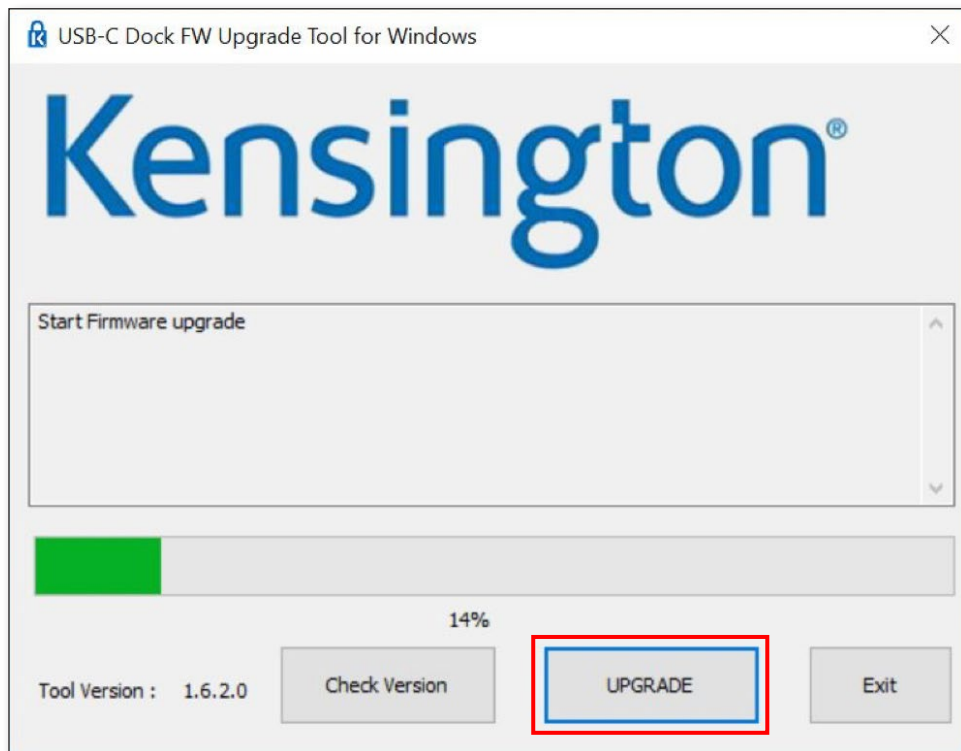| Name	Date modified	Type	Size
CypressDriver	7/18/2016 1:11 PM	File folder	
Setup	7/18/2016 1:11 PM	File folder	
McdpAuxISPTool	7/18/2016 1:19 PM	Text Document	1 KB
USB-C Dock FW Upgrade Tool	7/18/2016 1:19 PM	Application	3,382 KB

Passo 5: Caso constate problemas e pretenda atualizar o firmware na sua estação de ancoragem, clique em "Confirmar". Caso a sua estação de ancoragem esteja a operar normalmente, clique em "Sair".

Please note to only upgrade your FW if you see issues on using the dock.

If your docking station is working as expected, you do not need to upgrade to the newer firmware

Confirm   Exit
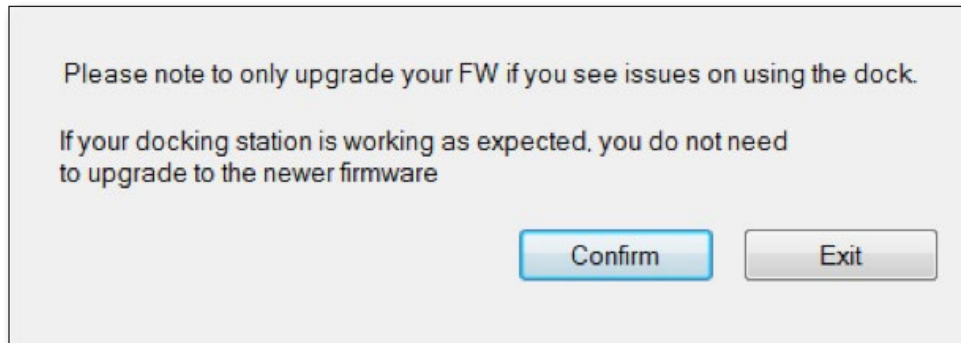
Passo 6: Ligue um monitor HDMI à estação de ancoragem e, em seguida, clique em "OK".

Please connect HDMI monitor

Do NOT power down your system during updating system

Do NOT unplug device during updating system

OK
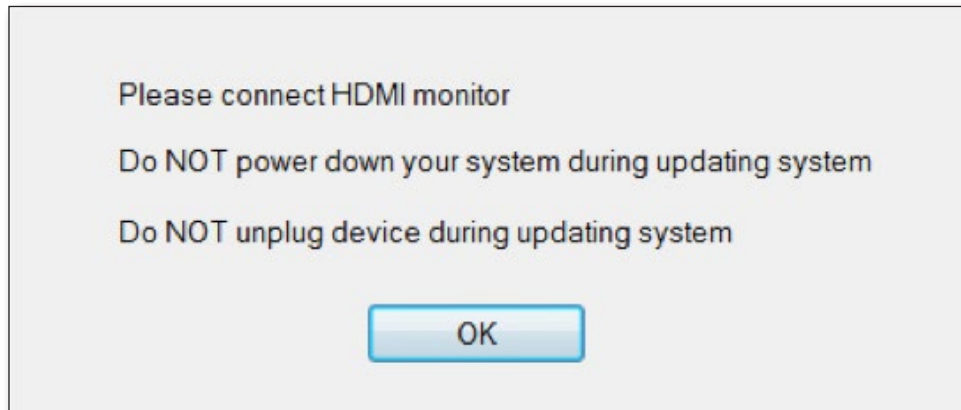
Passo 7: Clique no botão "Atualizar" e o firmware irá iniciar o processo de atualização.

USB-C Dock FW Upgrade Tool for Windows ✕

Kensington®

Start Firmware upgrade

14%

Tool Version : 1.6.2.0   Check Version   UPGRADE   Exit

Passo 8: Após a conclusão da atualização, desligue e ligue novamente o cabo USB-C. É possível verificar a versão do firmware após a conclusão da atualização.
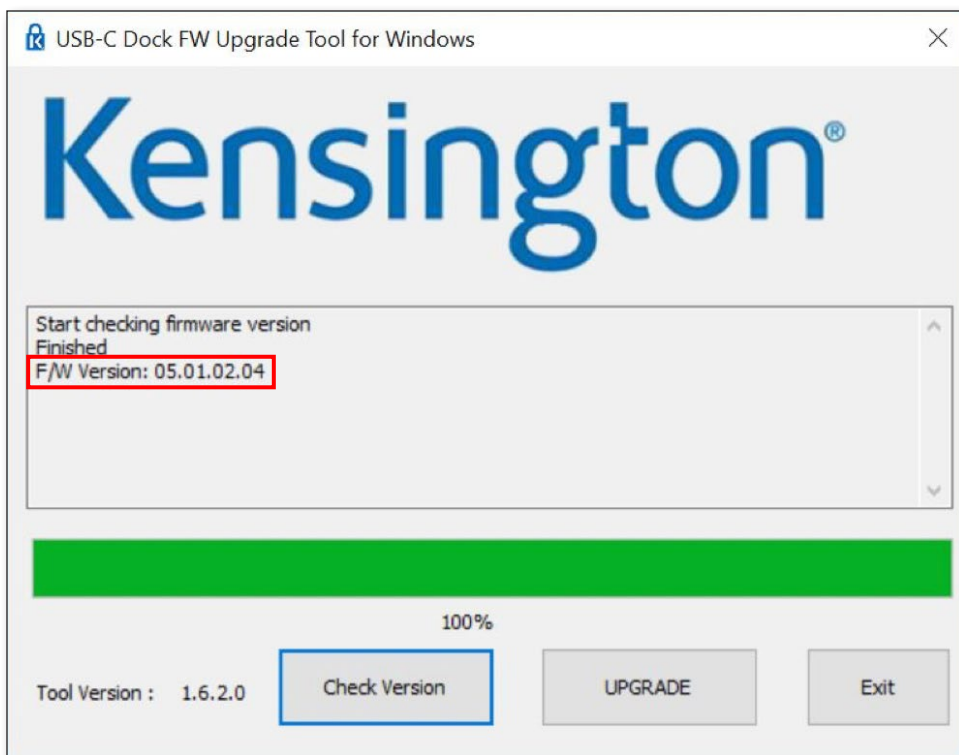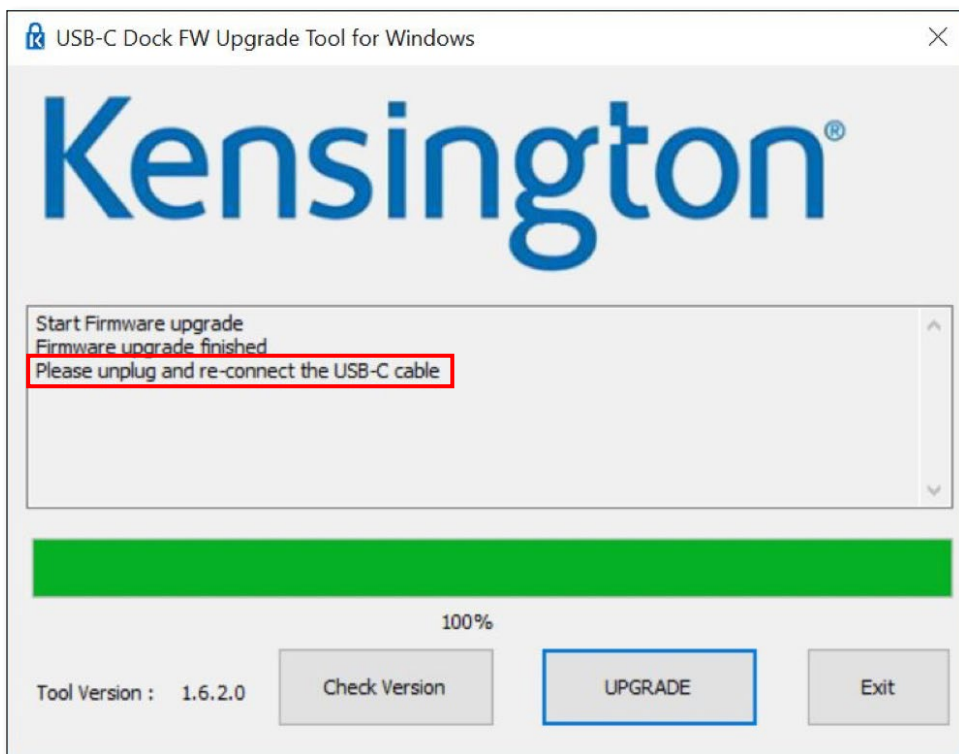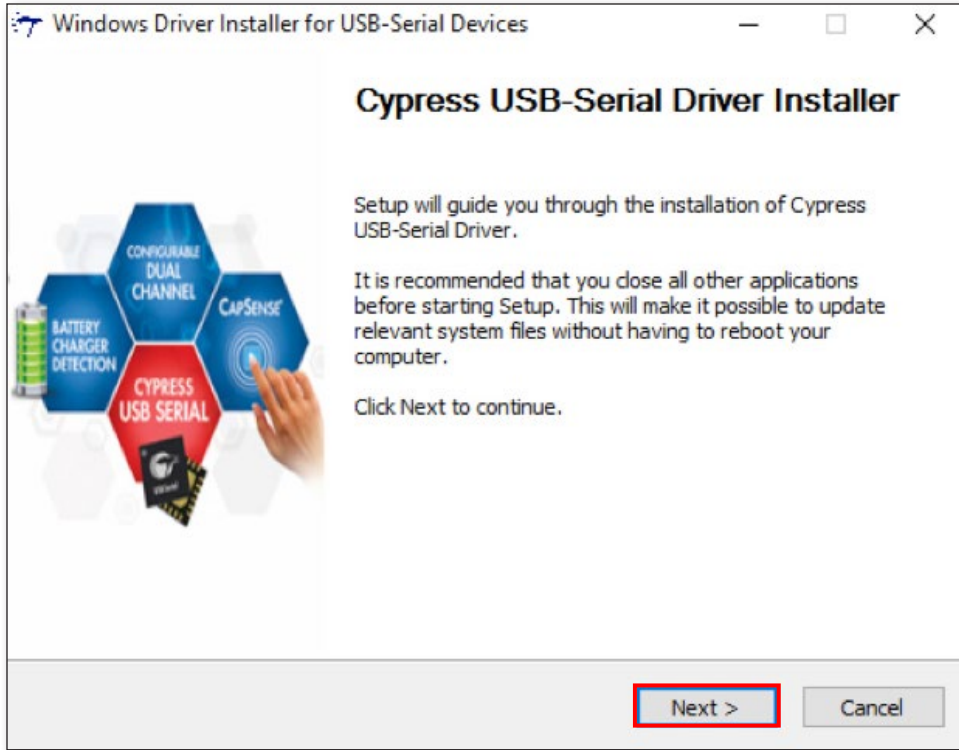
ترقية البرنامج الثابت K38230/K38231

يرجى ترقية البرنامج الثابت إذا كنت تواجه مشكلات في القاعدة.

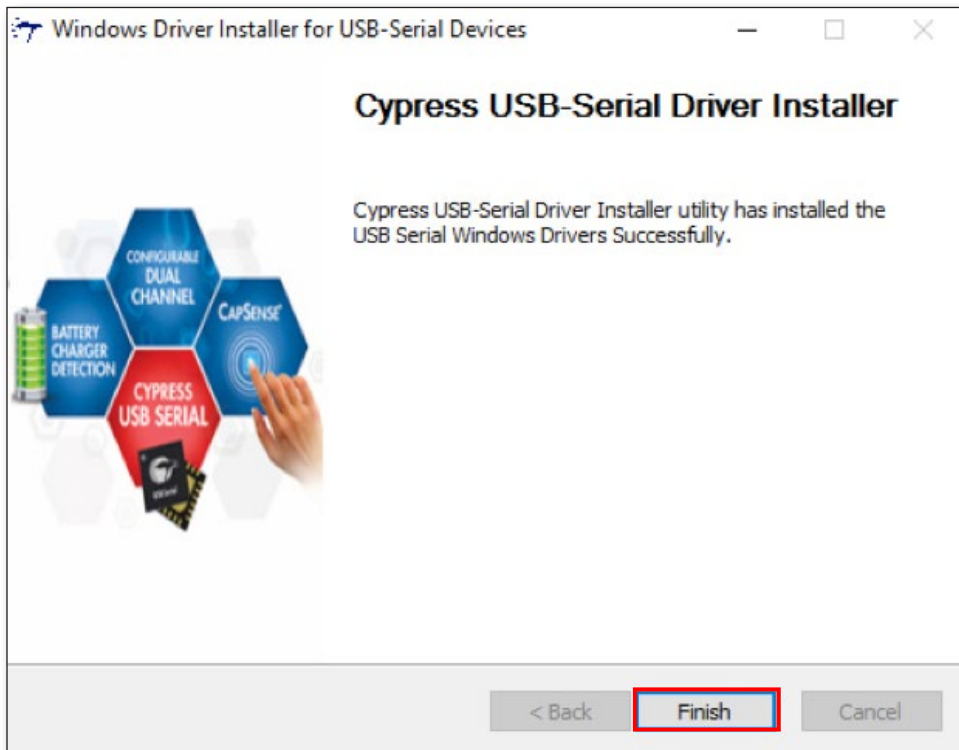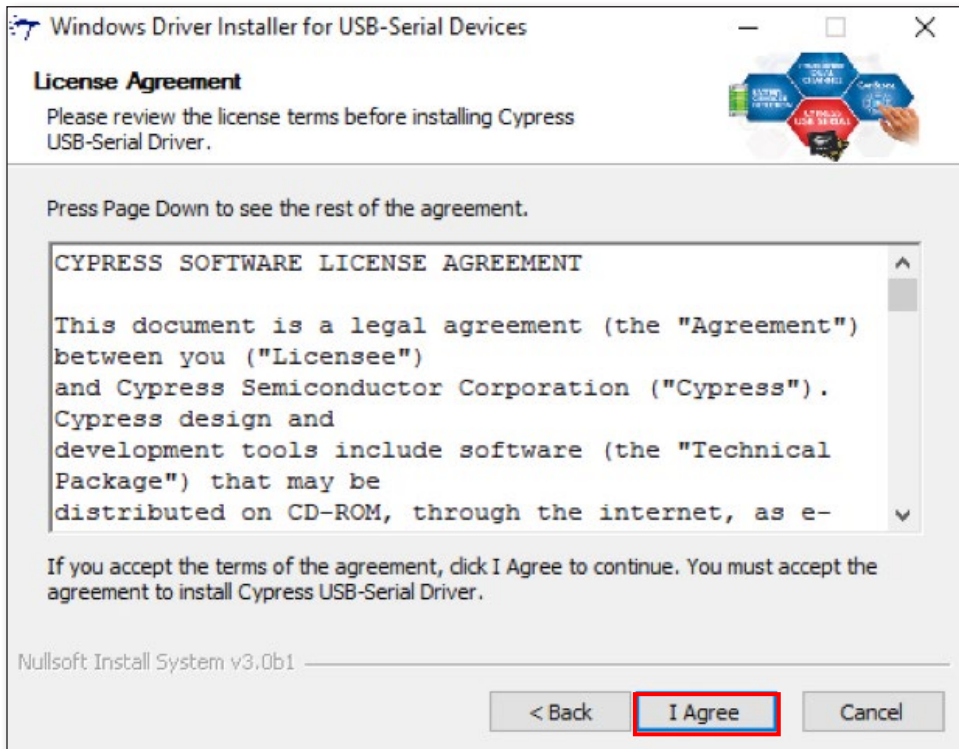**إذا كانت قاعدة الجهاز تعمل كما هو متوقع، فلست في حاجة إلى ترقية البرنامج الثابت.**

الخطوة 1: قم بتنزيل ملف ترقية البرنامج الثابت لقاعدة جهاز USB-C من www.software.kensington.com

الخطوة 2: قم بفك ضغط الملف "CypressDriver" وتثبيته أولاً.

Name	Date modified	Type	Size
CypressDriver	7/15/2016 2:13 PM	File folder	
Setup	7/15/2016 2:13 PM	File folder	
USB-C Dock FW Upgrade Tool	7/14/2016 6:15 PM	Application	3,382 KB

الخطوة 3: انقر فوق "CypressDriverInstaller" (مثبت برنامج التشغيل Cypress) ثم انقر فوق "Run Anyway" (تشغيل على أي حال)

Name	Date modified	Type	Size
CypressDriverInstaller	2/4/2016 11:10 PM	Application	21,212 KB

Windows Driver Installer for USB-Serial Devices ‒ □ ✕

Cypress USB-Serial Driver Installer

Setup will guide you through the installation of Cypress USB-Serial Driver.

It is recommended that you close all other applications before starting Setup. This will make it possible to update relevant system files without having to reboot your computer.

Click Next to continue.

Next >   Cancel

الخطوة 4: انقر نقرا مزدوجا فوق "USB-C Dock FW Upgrade Tool".

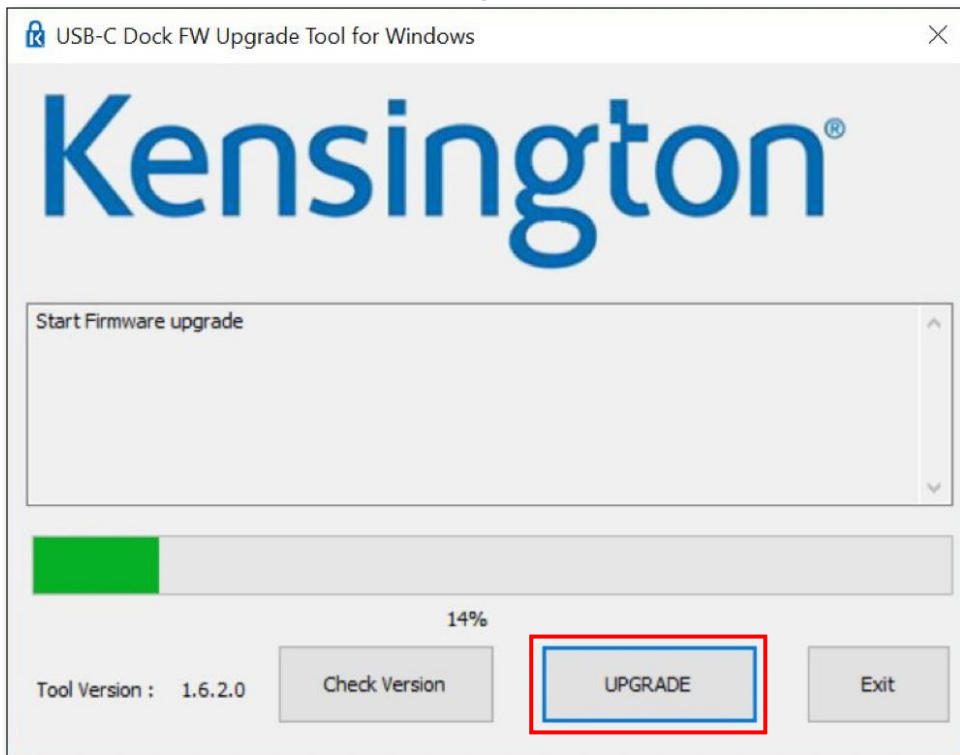| Name	Date modified	Type	Size
CypressDriver	7/18/2016 1:11 PM	File folder	
Setup	7/18/2016 1:11 PM	File folder	
McdpAuxISPTool	7/18/2016 1:19 PM	Text Document	1 KB
USB-C Dock FW Upgrade Tool	7/18/2016 1:19 PM	Application	3,382 KB

الخطوة 5: إذا كنت تواجه مشكلات وتنوي ترقية البرنامج الثابت المثبت على القاعدة، يرجى النقر فوق Confirm (تأكيد). إذا كانت منصة القاعدة تعمل كما هو متوقع، فيرجى النقر فوق Exit (خروج).

Please note to only upgrade your FW if you see issues on using the dock.

If your docking station is working as expected, you do not need
to upgrade to the newer firmware

Confirm   Exit
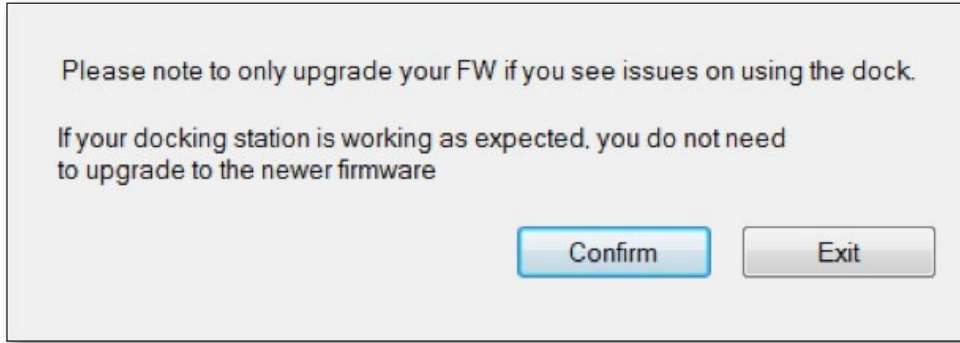
الخطوة 6: يرجى توصيل شاشة HDMI بمنصة القاعدة ثم النقر فوق OK (موافق).

Please connect HDMI monitor

Do NOT power down your system during updating system

Do NOT unplug device during updating system

OK

الخطوة 7: انقر فوق الزر "Upgrade" (ترقية) وسيبدأ برنامج التثبيت عملية الترقية.

USB-C Dock FW Upgrade Tool for Windows   ✕

Kensington®

Start Firmware upgrade

14%

Tool Version :   1.6.2.0   Check Version   UPGRADE   Exit

الخطوة 8: بعد انتهاء الترقية، يرجى إزالة كبل USB-C ثم أعد توصيله. يمكنك التحقق من إصدار البرنامج الثابت بعد انتهاء الترقية.